

W-01303A-09-0343
SW-01303A-09-0343

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



0000106366

47
CD

Investigator: Carolyn Buck

Phone: [REDACTED]

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83866

Date: 12/18/2009

Complaint Description: 09Z Rates/Tariffs - Other
N/A Not Applicable

Complaint By: First: John Last: Olson

Account Name: John Olson

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

11/18/09 Correspondence

Please see Reference Inquiry #2009-83867

Sun City West Water District
No W-01303A-09-0343 & SW-01303A-09-0343

We are residents here about 6 mos of the year. It seems to us that the rates here are already sky high. We spend the rest of our mos in Muskegon, Mi. Our water and sewer rates together average about \$45 every 3 mos there. When we are not there we pay an admin fee of \$8 every 3 mos. Here in Sun City West we average about \$62 per mo. Why are we paying so much here, especially for sewer even though we are not here.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and docketed.

End of Comments

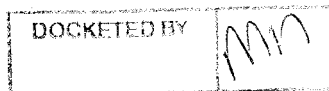
Date Completed: 12/18/2009

Opinion No. 2009 - 83866

Arizona Corporation Commission

DOCKETED

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2009 DEC 21 P 3:
AZ CORP COMMISSION
DOCKET CONTROL

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: [REDACTED]

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83875

Date: 12/18/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: First: Linda Last: Kirk

Account Name: Linda Kirk

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Sun City West

CBR: [REDACTED]

State: AZ Zip: N/A

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

12/18/09 ***** REFERRED BY CHAIRMAN MAYES' OFFICE *****

Sun City West Water District - W-01303A-09-0343 & SW-01303A-09-0343

From: [REDACTED]
Sent: Tuesday, December 15, 2009 5:42 PM
To: Mayes-WebEmail
Subject: Sun City West

We are on a fixed income Don & Linda Kirk of Sun City West vote no.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/18/09 Comments entered for the record and docketed.
End of Comments

Date Completed: 12/18/2009

Opinion No. 2009 - 83875